



## Member FAQ

### **Hours of Operation/Rules**

#### **Pro Shop:**

The Pro Shop will be open 15 minutes before the first tee time of the day and will remain open until dark.

The first tee time of the day are as follows:

March/April: Weather dependent

May: 8:00 AM

June-August: 6:30 AM

September-October: 8:00 AM

#### **Tee Times:**

Tee times can be made up to 7 days in advance and can be booked in-person, online, or by telephone.

Please Call: 507-931-4400 Ext 1 to reach the pro shop.

**Online:** To make an online tee time just visit our website [www.shorelandcc.com](http://www.shorelandcc.com) and click on the tee time tab. Then just follow these steps.

1. Select the date and tee time you would prefer
2. Select the number of players in the group (Always select 4 people even if your group is smaller unless you do not mind being paired with another party)
3. Select "Book with Profile" and either "sign in" or "create new profile"
4. The booking system will ask for Credit Card information, but nothing will ever be charged to your card for simply booking the tee time.
5. Future bookings can be made by using the profile you created

We do block online tee times when the course is restricted (9-Holes only, no carts, etc) Please feel free to call for available tee times if you see a large time blocked off for the full information.

#### **Restricted Days/Times:**

**Mondays:** Couple's league starts in June and runs through mid August. Course Closed from 4pm-8pm

**Tuesday:** 2-Man Men's League: 9 Holes only after 3:00 PM Starting May 10<sup>th</sup>

**Wednesday:** Men's Day- Standing tee times from 11:00 AM-6:30 PM. Anyone may play before or after. During the restricted time, all players must be Men and over the age of 18.

**Thursday:** Ladies AM Golf- Tee times restricted from 9:00 AM through 10:00

**Thursday Evening Ladies League:** 9 Holes only after 3:00 PM Starting May 12<sup>th</sup>

### **Driving Range:**

The driving range will share the same hours as the pro shop except for Wednesday Evenings. The range is closed every Wednesday Evening by 5:00 PM for clean picking and will reopen on Thursdays once the range area has been mowed. Driving range balls may be picked up in the pro shop and empty bags can be returned in the return bucket located down on the range. Any unused range balls must be left on the range for collection. Keeping extra bags of range balls is strictly forbidden.

### **Swimming Pool:**

The pool season runs from Memorial Day weekend through Labor Day weekend each season. During the season, the pool is open with the following hours:

Monday: 12:00 PM to 9:00 PM

Tuesday-Sunday: 9:00 AM to 9:00 PM

All Members must check in with the Clubhouse staff at Lakeside before entering the pool area. All guests must be accompanied by a member at all times. Outside food and beverage is prohibited and will be confiscated if found.

### **Golf Course:**

Shoreland Country club has 4 sets of tees to fit any level of play! There are also a set of "Family" tees which give younger players and beginners a shorter course to play to help with pace of play. The family tee scorecards can be found in the pro shop! Standard pace of play is 3 Hours and 45 minutes for 18 Holes and 1 hour and 50 minutes per 9.

### **Member Benefits:**

#### **Guest Passes:**

Full Single Memberships will receive (2) and Full Family Memberships will receive (4) guest passes. Each pass entitles your accompanied guest a discounted rate of \$30 for 18 holes including their seat in a cart. These passes are handed out each season in the pro shop. The accompanied member must be in the group with the guest.

Memberships which do not qualify for the guest passes are: Youth, Single 19-29, Family 20+, or Social Pool.

#### **Reciprocal Cards:**

Reciprocal Cards are available to all full golf memberships excluding youth. With the reciprocal program, members will receive a discounted rate for 18 holes including carts at 9 other courses! The contact information for each course can be found on the back of the cards, which can be picked up in the pro shop. The program allows 2 visits per season at each course.

### Member Charge System:

All memberships are eligible for the Member Charge System. This is a voluntary program which will allow you to charge any fees to the account. The accounts must be set up in the clubhouse with a valid credit card. The Member Charges will be processed on the card provided on Mondays and Thursdays each week. Cart fees, guest green fees, pro shop purchases, and food and beverage are all allowed to be charged to the account. Food and beverage purchases will receive an automatic 18% gratuity. The system is also set up so you may receive emails for such purchases. Each server who you use the member charge with will input what they served you during their shifts. It is very likely you will use more than one server/bartender/bev cart server in a given day. The emails received will be generated by each server as they close their shifts. Once again, this is a voluntary service open to all members. If you wish to pay each transaction individually, that is completely your choice. Members will be notified if the credit card on file is declined or expires.